

Please note that upon making a reservation with Kirana Haag Art & Wellness Retreat, you are accepting all “Terms and Conditions”.

Travel and your health

If you are unsure about whether to travel, or do feel unwell, it’s best to discuss your upcoming travel plans with your own health professional or state health department.

If travel restrictions occur during your stay with us, we ask that you take responsibility for your ongoing travel arrangements and/or any testing or quarantine deemed necessary by the area or state in which you reside or are travelling to.

Guests requiring medication, pharmaceuticals or an EpiPen are responsible for bringing, maintaining and using these as per the advice of their medical practitioner or chemist.

Deposits & Payments

To secure your booking, a deposit of \$500 per person is required (unless otherwise specified) and is non-refundable.

The balance is payable in full, 2 weeks prior to arrival and is non-refundable.

Cancellation Policy

All reservations made after 15/06/22 are subject to the following conditions. Please note, all cancellations are required in writing.

Any payment will be held as a credit if you wish to cancel up until 3 days before arrival (excluding arrival date).

Cancellations made at any time prior to arrival may be rescheduled within 12 months from the date of booking. If rescheduling is not possible, any payments will be forfeited.

Cancellations made three days before the day of arrival (excluding arrival date) will forfeit the full balance paid.

If you would like to discuss your upcoming stay or change your current booking, please contact us on 0448446466 or kirana@kiranahaag.com

Responsibility of Valuables

We advise that the we will not be held responsible for any breakage, loss or theft of personal items.

Privacy Policy

We are committed to providing you with the highest levels of customer service, and this includes protecting your privacy. Information will not be disclosed to any other party unless prior agreement is sought from you.

*All terms and conditions are subject to change without notice